ORDERMAN

HELLO WAITER

CALL SYSTEM

Hospitality & Retail

PAGER
Coordinates and optimizes the activities of the Kitchen to table service.

TAKE-AWAY
Efficient and discreet - notifies the customer, when the order is ready.

CALLER
The customer notifies the customer simply and discreetly
Staff to place the order.

TABLE LOCATOR

Hello Waiter is a complete solution that speeds up processes and makes them more efficient. The service staff is notified via a mobile device (pager) as soon as food and drinks are served. Workflows are simplified and accelerated, thereby improving customer satisfaction.
The system is based on an easy-to-install control unit for all areas of the restaurant (counter, kitchen, reception, etc.).

The control unit (base station) independently manages all devices in the system and coordinates the workflow between the kitchen and service staff, thereby optimizing timing and service. In areas without table service, the practical take-away pager informs the customer when their order is ready for collection.

Modell		
Pager Pager with display for waiters. Calls the waiter discreetly using vibration and display (table number for a guest call, symbol for a call from the kitchen)	Weight	60g (incl. battery)
	Battery	NiCd 2.600mA rechargeable and replaceable
	Size	50mm x 80mm x 10mm
	Display	LCD 1,5" backlit
	Lithium-ion, rechargeable, stand-by mode 175 hours	ISM band - 433 Mhz
	Call characteristics	Vibration, acoustic signal (optional) and optical signal (flashing)
	Battery run time	Approx. 24 hours in operation (100 calls/hour) and 175 hours in standby
	Recharge time (full)	ca. 5 Stunden
	Range	~ 260 m external ~ 60 m internal
Takeaway Pager for the customer with vibration and LED lighting. Calls the guest as soon as the food is ready	Weight	100g (incl. battery)
	Battery	NiCd 1.260mA rechargeable and replaceable
	Size	15mm x 100mm (diameter)
	Operating frequency	ISM band - 433 Mhz
	Call characteristics	Vibration and optical signal (red LED lighting)
	Battery run time	approx. 8 hours in operation
	Recharge time (full)	approx. 5 hours
	Range	~ 260 m external ~ 60 m internal
Caller Waiter call button for the table. The waiter can be discreetly called to the table by the guest.	Weight	67g (without AAA battery)
	Size	15mm x 100mm (diameter)
	Operating frequency	ISM band - 433 Mhz
	Range	~ 260 m external ~ 60 m internal
Table locator for customer pager. If an RFID chip is positioned on the table, the guest's table number is displayed to the waiter and the guest is notified (vibration/flashing).	Weight	120g (incl. battery)
	Battery	Lithium-ion, rechargeable, stand-by mode 175 hours
	Size	105mm x 19mm (diameter)
	Operating frequency	ISM band - 433 Mhz
Base station Heart of the system. The pagers are called by typing the assigned number on the keyboard	Weight	350g
	Size	135mm x 160mm x 36mm
	Operating frequency	ISM band - 433 Mhz
	Range	~ 260 m external ~ 60 m internal
	Power supply	external power supply input 100/240 V Output 500mA 5.0V
Mapping console Ethernet center for connecting the system with software solution for automated waiter or guest calls	Weight	330g
	Size	117mm x 80mm x 24mm
	Operating frequency	ISM band - 433 Mhz

OPTIONAL ACCESSORIES - CHARGING STATION

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Salzburg (A) - Bozen (I) - Casale sul Sile (I)

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